



Launch your connection

TV & Remote User Guide

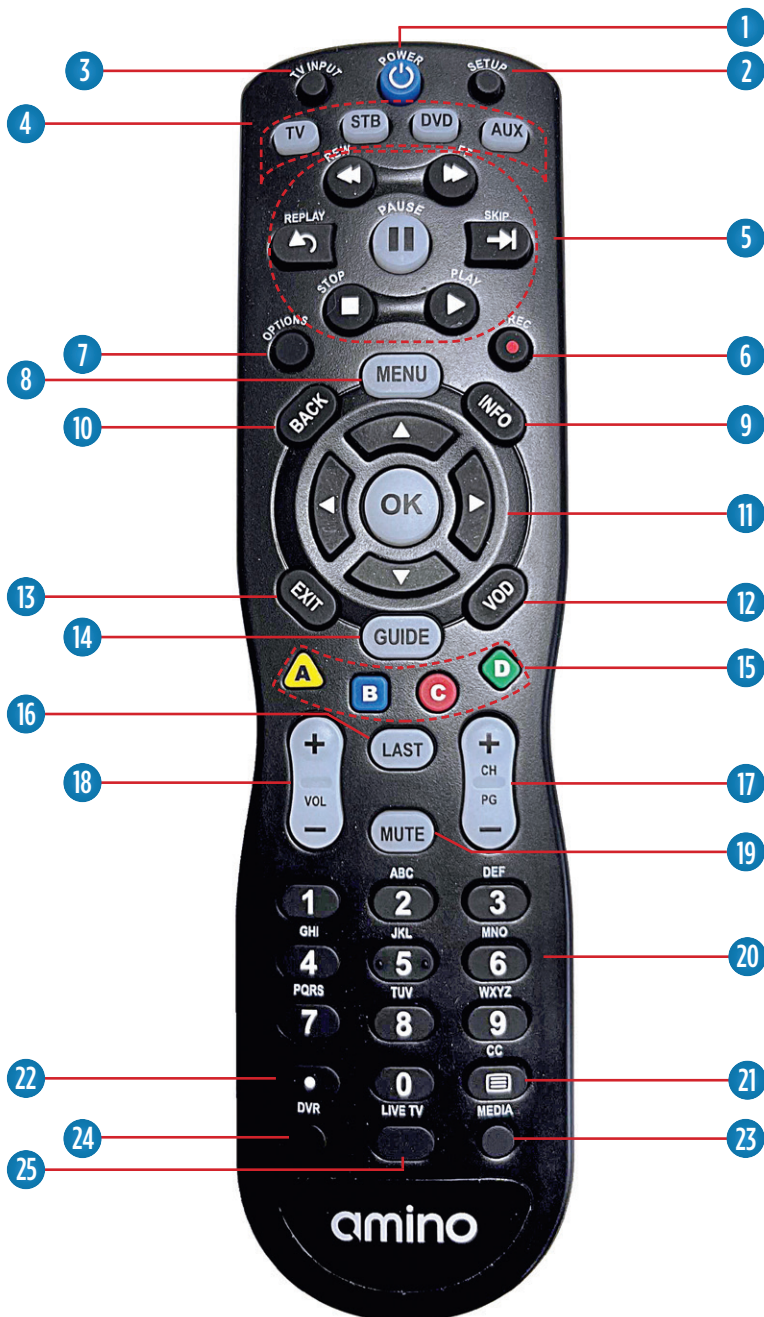


Bruce Telecom™ 

Connecting our Community



Your remote overview



Button(s)		Description
1	POWER	Switches the power on/off for the selected device
		Switches STB to power on or standby mode
2	SET UP	Set up remote for TV
3	TV/INPUT	Changes the current A/V input of the selected device programmed (i.e. TV or AUX)
4	DEVICE CONTROL	TV: Select to control TV (when programmed)
		STB: This button is pre-programmed to control this device
		DVD: Select to control DVD (when programmed)
		AUX: Select to control another device (when programmed)
5	TRANSPORT KEYS	Controls video programming when available
		REPLAY: Goes back approx. 30 seconds
		REW: Rewinds video
		FF: Fast forwards video
		SKIP: Advances ahead in 30 second increments
		PAUSE: Pauses video
		PLAY: Plays video or resumes a paused program
		STOP: Stops playback of video
6	REC	Starts or stops recording a program
7	OPTIONS	Provides additional options for certain on-screen menus or items
8	MENU	Displays on-screen menu or home screen
9	INFO	Displays on-screen information about the current program
10	BACK	Goes back one level within menus

11	NAVIGATION	Navigates within the on-screen guide/menus
		OK: Executes the currently selected menu option
		LEFT/RIGHT: Rewinds/Fast forwards video
12	VOD	Video on Demand
13	EXIT	Exits the current menu item or back to brings you back to LIVE TV
14	GUIDE	Displays the on-screen program guide
15	SHORTCUTS	Color-code buttons correspond to features that are enabled by your service provider (contact us for details) *
16	LAST	Changes channel to the previously viewed channel
17	CH/PG	Changes channel up/down or pages up/down within the on-screen program guide
18	VOLUME	Increases or decreases the volume
19	MUTE	Toggles TV volume on/off
20	NUMBER KEYS	Allows direct access to specific channels and menu items
21	CC	Toggles closed captioning on/off
22	DOT	Displays on-screen keyboard for certain applications
23	MEDIA	Feature enabled by your service provider (contact service provider for details) *
24	LIVE TV	Automatically reverts back to Live TV
25	DVR	Brings you to your Recorded content

**Availability of certain features is dependent on your service provider/plan.*

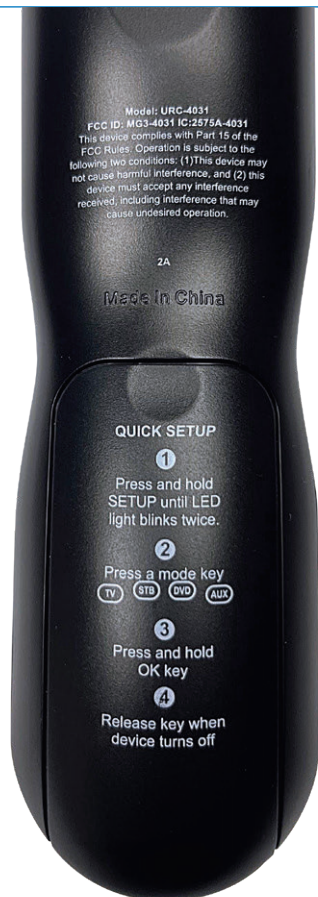
Controlling your connection – Devices

Your remote control can be used to control other devices (e.g. TV) as well. It uses InfraRed (IR) light signals to control other devices. IR signals travel only short distances (10 meters or less) and can't go through solid objects. You'll need to point the remote directly at these devices, with no objects blocking the line of sight.

Program your remote to control your other devices! A comprehensive guide to your remote control and programming can be found with your new remote control. You can also locate this guide on our website.

POWERING UP SETTING UP REMOTE CONTROL

1. Locate the two AA batteries and remote control in the accessory box.
2. To open the battery cover, press down on the battery cover latch and slide it off.
3. Insert the AA batteries, matching the “+” and “-” marks on the batteries to the “+” and “-” marks on the interior of the remote control.
4. Snap the battery cover back onto the remote control and follow Quick Setup.



Navigating your television guide









Press the **guide button** on your remote control or access the guide in the menu bar.

Press Guide **1x** – All channels (subscribed and unsubscribed).

Press Guide **2x** – Subscribed: Displays only the channels a customer is subscribed to.

Press Guide **3x** – HD: Displays only HD channels.

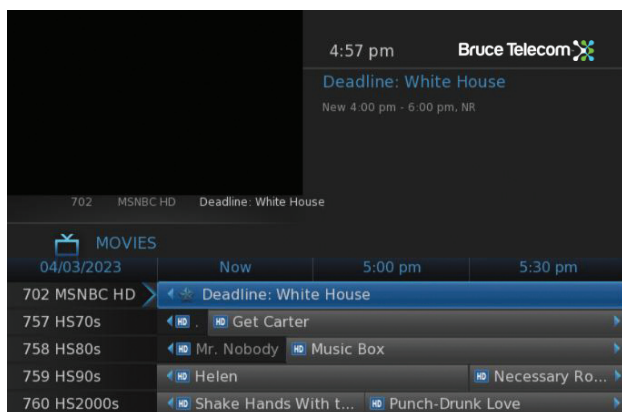
Press Guide **4x** – Favourites: Displays a configurable list of your favourite channels.

- | | |
|---|---|
|  New Episode |  Series Record |
|  Program in High Definition |  Series Record Episode Skipped |
|  Auto Tune Reminder |  Favourite Channel |
|  Recording Program |  Blocked by Parental Controls |

Menu Bar

The menu bar gives you quick access to the many features such as Guide, DVR, My Library, Settings, Favourites, Search, Parental Control features, and more.

To access the menu bar press **Menu** on your remote control. Use the **left/right buttons** on your remote to navigate through the options.



Note: Parental Controls will not appear in the menu bar until you have enabled the parental controls in settings.

Favourites

It's easy to access the channels you watch the most with personalized favourites lists. You can create multiple favourites lists and quickly change the guide to display one of those lists.

Create/Edit a Favourites List

1. Press **menu**, scroll to favourites, press **OK**, **create**, and **OK**.
2. Press **OK** and name your favourites list.
3. Choose your channels. Highlight the group of channels you want to pick from (All, Subscribed, or HD) and highlight the desired channel to add to the list and press **OK**.
4. Select **Update**.

Digital Video Recording (DVR)

With your digital video recorder (DVR), you can easily record the programs you want to watch and then view them whenever it's convenient for you. With 4 streams, record 3 shows and watch live, or record 4 shows at a time. Live TV can be paused for up to 2 hours if the current paused channel is not changed.

Record Live TV

Record the show you are watching by pressing the **record** button. The show will be recorded until it is scheduled to finish. To manually stop the recording before it is scheduled to finish, press **stop**.

Record from Guide

Use the guide to navigate to the show you want to **record**. Press the record button on your remote to record the show selected. To prioritize your program recordings, press **menu**, select **DVR**, and then select **schedule priority**. If there is a scheduling conflict, the programs with higher priority will record before those with a lower priority.

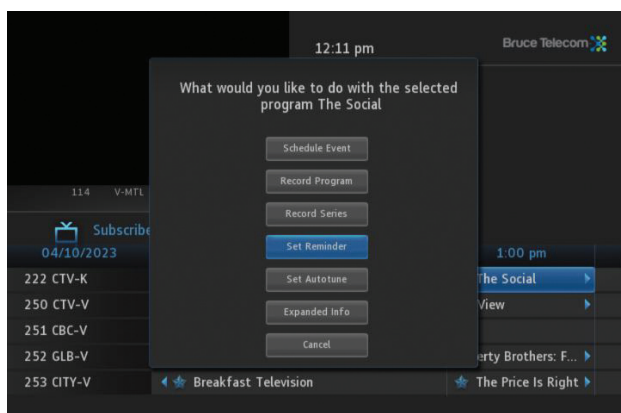
Create and Edit a Series Recording

Highlight the show you would like to record the entire series for and press **record 2x**. A red dot with a plus sign will display beside the show. To Edit, highlight the show that has a red dot with a plus sign and press **OK**. This menu allows you to choose if you want to record All or New Only episodes.

Never miss your favourites! Set timers to remind you of the programs you want to watch.

Highlight the show you want a reminder about in the guide and then press **OK**. Choose **Set Reminder** from the options. A yellow clock symbol will appear on the guide to indicate a reminder has been set. A reminder timer message will appear on your screen reminding you of the program just before it begins. Press **Info** to view the reminder and then press **OK** to tune to the program. Press **cancel** to exit out of the reminder.

Set an autotune reminder by highlighting the show you want to watch, press **OK**. Choose **Set Autotune** from the options. An orange circle symbol will appear on the guide to indicate an autotune timer has been set. Before the program begins, an alert will appear on your screen to remind you that the channel will automatically change when it hits 0. Press **cancel** to abandon the autotune.



Selectively block programming by channel or rating to hide certain programming. To enable Parental Controls, press **menu**, scroll to **settings**, and press **OK**. Enter your account number and press **OK**. Under main preferences, highlight parental control and press **OK** to check the box. Highlight submit and press **OK**.

To modify Parental Control settings, navigate back to **settings** and enter your account password. Select **Users** and press **OK**. Select **Parental Control** and press **OK**. Check all of the boxes you would like to restrict access to, submit, and press **OK**.

Parental controls are active once you have enabled them in the settings menu. To turn them off, press **menu**, scroll to parental controls, and press **OK**. Enter your account password and press **OK**.

Channel blocking enables or disables a list of channels you have selected to be blocked. Programs on blocked channels cannot be watched regardless of the rating. Navigate to settings, enter your account password, and press **OK**. Select the check box next to Channel Blocking and press **OK**. Select the channels you would like blocked. A lock icon will appear to the right. Select **Update**, **OK**, **Submit**, **OK**.



Search

Search for a specific word across the guide, your DVR recordings, and Video on Demand content to find the show you're looking for.

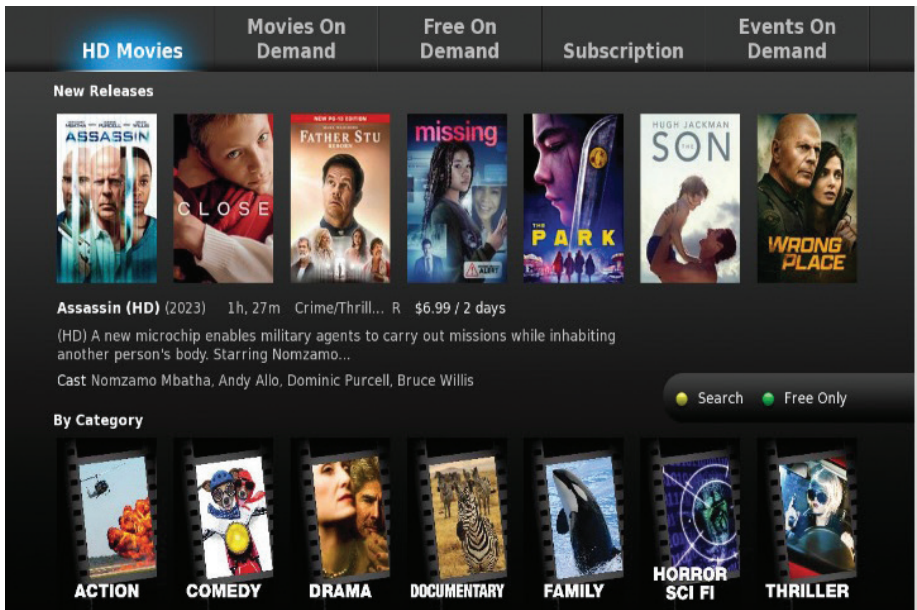
Press **menu**, scroll to search, and press **OK**.

Using the arrow keys and the letters on the screen, enter in your search keyword, select **done**, and press **OK**. Select search and press **OK**.

The search results appear on the right side of the screen. Scroll over to the list and press **OK**. From the menu that pops up, you can choose to tune to a program if it is currently on, record the program, set a reminder, or set an autotune.

Video on Demand (VOD)

Watch even more from a library of free and rental movies and events. Once you have purchased a movie or event, it will appear in your rental library for the available amount of time.



The screenshot displays the VOD interface with a top navigation bar containing five tabs: **HD Movies**, **Movies On Demand**, **Free On Demand**, **Subscription**, and **Events On Demand**. Below the tabs, a section titled **New Releases** features a row of movie posters for *Assassin*, *Close*, *Father Stu*, *Missing*, *The Park*, *Son*, and *Wrong Place*. Below the posters, the details for *Assassin (HD)* (2023) are shown, including its runtime (1h, 27m), genre (Crime/Thrill...), rating (R), and price (\$6.99 / 2 days). A description states: "(HD) A new microchip enables military agents to carry out missions while inhabiting another person's body. Starring Nomzamo..." and the cast lists Nomzamo Mbatha, Andy Allo, Dominic Purcell, and Bruce Willis. A search bar with a magnifying glass icon and a "Free Only" filter button are located to the right. Below the movie details, a **By Category** section displays a row of genre-specific icons: **ACTION**, **COMEDY**, **DRAMA**, **DOCUMENTARY**, **FAMILY**, **HORROR**, **SCI FI**, and **THRILLER**.

To Watch, select the **VOD** button, or press **menu** and scroll to On Demand. The VOD main screen will appear, and you can select from HD Movies, Movies on Demand, Free on Demand, Subscription, and Events on Demand. The subscription menu will include any content which is available on demand for the channel packages you subscribe to.

Select the desired movie or event. A description for your selected event will appear along with the option to preview a trailer, the price, rental period, rating, and event length. To purchase the movie or event select the rent button and enter your pin. Your purchase should start playing immediately.

If you still have any questions about your digital TV with Bruce Telecom or you just need some help, our team is here for you!

Technical Inquiries and Support

Our technical support team is here to help you figure out how to use our products and troubleshoot any difficulties you may be experiencing.

Email: tech@brucetelecom.com

Phone: 519-368-2000 option 1

Toll Free: 1-866-517-2000 option 1

Visit our website for comprehensive channel and device guides.

brucetelecom.com/home-television



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